Several people who were on our roster and were eligible to vote online have run into problems and were unable to vote.

Here area few of them who emailed me about it.

Henriëtte Brouwers

Los Angeles Poverty Department

1.

Yes I did. I could not sign on the system. It kept me off on the internet. I tried to sign in as a new person then as a person that has signed up before. Finally I had to give up.

Julie Rico

[juliericogallery.com](http://juliericogallery.com/)

2.

I experienced problems! I registered on time and never received a confirmation PIN number. I called SEVERAL TIMES and emailed several times the number of empower LA and everything else possible, left my information and contact…never received a response. I called even the last day several times and nothing - so I wasn’t able to vote online .

Clancey Cornell

3.

Yes, I found the system ridiculously confusing and unresponsive. I registered once and did not get no reply or confirmation of receipt. I registering again and received confirmation but not a PIN or how to vote; at that time I tried to upload a document I thought perhaps was missing, but could not. Only after you, Henriette, sent a message explaining what I should have received (a pin and confirmation number) did I realize I had to write or call them directly to get the pin and instructions to vote. I got it and I voted; there was a form to fill out about the experience and I said it was lousy. If I had not gotten your email I would have been waiting without ability to vote and would have missed it.

This is a travesty. The voting was ridiculously last minute and without any accountability in place.

Catherine Gudis

4.

I found the online process to be extremely confusing and cumbersome, and ultimately I wasn't able to register online. Then I went to the pop-up voting on Tuesday at 3rd & San Pedro, but the line was wrapping around the block. Same thing when I went to vote on Thursday at the James Wood Community Center. Line was around the block and I couldn't spend an hour trying to vote, so ultimately I didn't get to cast my ballot, unfortunately.

I think what happened was that I initially thought that the Skid Row Neighborhood Council was just a subdivision of DLANC, so you needed to be within DLANC boundaries in order to vote. I work at LTSC, which is just outside DLANC's boundaries on 3rd Street. So initially I was uncertain what "supporting documents" I needed to submit that would be valid. I still submitted online (I think), but then I never heard anything back about my registration. Then, later I realized that people in DLANC or HCNC were eligible to vote, but by that time it was too late to register online, so I figured I would just go vote in person.

Laura Blosser

5.

I never received my pin number after I was approved. I could not vote online as a result and I was in Las Vegas at the time.

Riccarlo Porter

This is what they send me after I registered to vote:

-------- Original message --------

From: elections@empowerla.org

Date: 4/5/17 5:22 PM (GMT-08:00)

To: elections@empowerla.org

Subject: Voting Credentials On Their Way For Skid Row Neighborhood Council Election

Greetings,

Thank you for registering to vote in the Skid Row Neighborhood Council Subdivision Election.

Your registration is confirmed complete and correct. You should soon receive another email containing a link to vote online, as well as a username and PIN you may use to log onto that online voting portal from your PC, smartphone, or tablet.

**Online ballots must be cast by 7 pm, Thursday April 6th, when the official Election Day polls close.**

Once you receive your username and PIN, you may also bring them to the polls and cast your ballot in person on Election Day. Here are the hours and location - click the address for a map:

**OFFICIAL ELECTION DAY POLLS**

**Thursday April 6th, 2017 in Skid Row**

**3 pm - 7 pm**

**James Wood Community Center**

[400 E 5th Street](https://www.google.com/maps/place/400%2BE%2B5th%2BSt%2C%2BLos%2BAngeles%2C%2BCA%2B90013/%4034.044361%2C-118.2471247%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x80c2c636f6973557%3A0x3d7c976d2272b953%218m2%213d34.044361%214d-118.244936?sa=X&ved=0ahUKEwiNj_f50YzTAhWnwlQKHY-eBcIQ8gEIGzAA)

[Los Angeles, CA 90021](https://www.google.com/maps/place/400%2BE%2B5th%2BSt%2C%2BLos%2BAngeles%2C%2BCA%2B90013/%4034.044361%2C-118.2471247%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x80c2c636f6973557%3A0x3d7c976d2272b953%218m2%213d34.044361%214d-118.244936?sa=X&ved=0ahUKEwiNj_f50YzTAhWnwlQKHY-eBcIQ8gEIGzAA)

(Cross street San Julian)

For assistance, email Elections@EmpowerLA.org, or call 818-293-VOTE(8683).

Thank you for all you do to Empower LA!

Sincerely,

The EmpowerLA Elections Team

6.

I got a confirmation from your website that all I had to do was wait for a PIN number.  Then I got an email that you couldn't confirm my identity.  Then I called your office multiple times.  Then I sent emails.

When I spoke to jasmine Duckworth, she felt it was indeed a mistake that could be rectified.  I uploaded my license and was on the LA Poverty Department roster.

What this seems like to me is grounds for voter tampering.

Melina Bielefelt

7.

Same here.

Best,

Jan Williamson

“I got a confirmation from your website that all I had to do was wait for a PIN number.  Then I got an email that you couldn't confirm my identity.  Then I called your office multiple times.  Then I sent emails. I never got my pin number and was unable to vote.”