



Grievance Determination

Grievant's Name: Zachary Volet

Neighborhood Council: West Hills

Grievance Number: 293

Complainant Alleges Violation of the Following: Neighborhood Council Bylaw Article XIV, Section 1; Board of Neighborhood Commissioners Policy

Date Received: March 2, 2021

Date of Department Review: March 12, 2021

Dear, Mr. Volet:

Thank you for contacting the Department of Neighborhood Empowerment (DONE) via the [Grievance Portal](#) relative to your grievance against the West Hills Neighborhood Council on March 2, 2020

OVERVIEW OF GRIEVANCE-PROCESS:

The certification of a Grievance by the Department shall not be construed as a statement regarding the validity or invalidity of the Grievance. If a determination is made that the grievance meets the eligibility requirements as prescribed in the ordinance,, a notification will be sent to the Neighborhood Council in question describing the next steps and suggested remedy.

The Neighborhood Council Grievance process is, in general, authorized to address alleged violations of the Neighborhood Council's rules, Los Angeles City ordinances regarding the Neighborhood Council system, Neighborhood Council funding rules from the City Clerk, or policies of the Department of Neighborhood Empowerment or Board of Neighborhood Commissioners (BONC). The jurisdiction of complaints that are reviewed under the Neighborhood Council Grievance process is limited in scope. For example, the Neighborhood Council Grievance process is prohibited from addressing allegations against individual board members or addressing violations of State or Federal law.

Your grievance alleges:

- Claims related to a Board Member's alleged Code of Conduct violation.
- **RESPONSE:** Pursuant to [Sec. 22.818. Neighborhood Council Grievances Ordinance](#), the allegations above are considered to be outside of the jurisdiction of the grievance process. The grievance alleges wrongdoing against an individual, which is, not an appropriate matter to be resolved under the Neighborhood Council Grievance process. As such, Grievance #293 is closed. While the jurisdiction of your complaint under the Neighborhood Council Grievance process is limited in scope, your concerns will be forwarded to the Neighborhood Empowerment Advocate who works with the West Hills Neighborhood Council so that the matter can be addressed with the Chair.

Please contact me at Lorenzo.Briceno@lacity.org if additional clarification is needed relative to this Letter of Determination. We recommend referring to [Sec. 22.818. Neighborhood Council Grievances Ordinance](#) as it may provide answers to questions.

Respectfully,